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**IDENTIFIERS** 

ABSTRACT

This guide presents general information about Federal legislation that affects women's rights when they are seeking a job, while on the job, and when they retire. The quide is organized in four parts. The first part offers suggestions on how women can assert their job rights, while the second section provides information on getting a job, including ways in which employment services, training programs, and education institutions may not discriminate. Federal protection for jobseekers and information about laws against discrimination based on sex, race, color, religion, and national origin are included in this section. In the third section, prohibition of discrimination on the job is discussed. Some of the topics covered are minimum wages; overtime pay; equal pay; pay equity; promotions, training, and working conditions; maternity leave/pregnancy discrimination; sexual harassment; garnishment; unemployment insurance; compensation for injuries; occupational safety and health; termination; union participation; employee access to personnel files; and child and dependent care tax credits. The final section discusses legislation affecting women after retirement, including Social Security, pensions, and private retirement plans. Appendixes to the document list Federal and state agencies concerned with antidiscrimination and provide sample complaint forms. (KC)

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# A Working Woman's Guide To Her Job Rights



U.S. Department of Labor Office of the Secretary Women's Bureau January 1984

Leaflet 55

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# A Working Woman's Guide To Her Job Rights



U.S. Department of Labor Raymond J. Donovan, Secretary

Women's Bureau Lenora Cole Alexander, Director January 1984

Leaflet 55



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# **Foreword**

Federal laws that protect employment rights apply to both women and men. This leaflet is directed specifically to women because women's legal rights related to jobs and jobseeking have changed considerably in the past two decades, and many women are still unaware of protections and services provided under Federal law.

This working woman's guide presents general information about Federal legislation that affects women's rights when they are seeking a job, while on the job, and when they retire. Many States offer similar, and sometimes broader, protections or wider coverage than the Federal law, and some areas of employment are governed exclusively by State law. Information about State employment laws is available from State departments of labor or departments of human resources.

Women now constitute more than 43 percent of the Nation's labor force, and about 53 percent of all women 16 years of age and older are working or seeking work. However, women's average earnings are only 62 percent of men's; women continue to predominate in a limited number of relatively low-paying occupations, and women's opportunities for full and equal participation in the economy are still negatively affected by sex discrimination in employment. It is our hope that by providing information about their legal job rights we will help women gain full equal opportunity in access to jobs, promotions, pay, and retirement benefits.

Lenora Cole Alexander
Director, Women's Bureau

# How Women Can Assert Their Job Rights

The first step in asserting your legal rights is to know what those rights are. It is important to know which unfair or discriminatory practices are prohibited by law, and to distinguish these from actions which may seem unjust, but which are not unlawful.

You should also keep in mind that an employer can take action against an employee for good cause. Laws that protect against discrimination based on race, color, sex, national origin, religion, age, or handicap do not prevent an employer from discharging you if you are not doing your job; nor do they require employers to hire you if you are not qualified for the job.

You can resolve many problems associated with getting a job or coping with a particular job situation through discussion with personnel officers or supervisors. Informal problem solving is frequently the quickest method for settling a dispute; often the problem arises because of misunderstanding, lack of communication, or ignorance of the employee's rights. In many work establishments, informal conciliation is part of grievance procedures under collective bargaining agreements, personnel policies, or formal equal employment opportunity programs.

However, if you believe that you are being paid less than a legal wage, or are the victim of discrimination prohibited by law, you are entitled to file a complaint with the agency that has responsibility for enforcing the law. Procedures for making complaints vary; a telephone request is enough to set in motion an investigation into substandard wages or unequal pay, whereas a written complaint is necessary under some antidiscrimination laws.



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If you feel that you are being treated unfairly, take care to document incidents to support a complaint. Written notes on what happened and when, and who was there, are very useful in refreshing the memory and showing a pattern of unfair treatment.

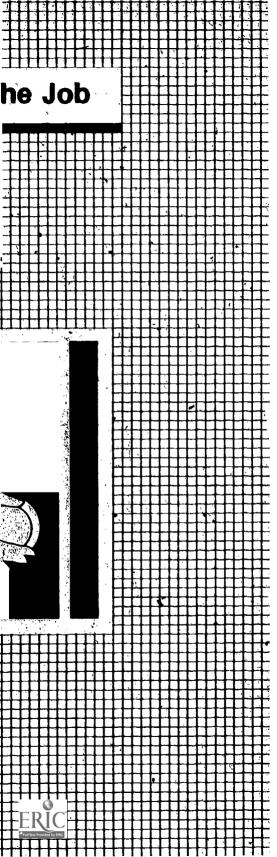
There are time limits on filing complaints, so it is important to act promptly. Information about time limits and procedures under the various laws is provided with each section of the guide. If you are unsure about how the law might apply to a specific situation, call the agency that handles those complaints to talk with compliance officers who are trained to provide information about filing complaints. Sample forms are included in Appendix C.

Addresses of compliance agencies as well as agencies which administer laws on retirement or disability, for example, are listed in Appendix A.

In addition, most agencies with enforcement or administrative responsibilities for Federal laws print pamphlets with information for confumers. Free copies of these materials are generally available from the agency upon request. Additional sources of assistance and information exist in the form of community based organizations that have information and referral, counseling, or legal assistance services. The local bar association, a State or local commission on women, or an information and referral center may be able to provide information about these resources.

Note: This publication was prepared by Ruth Robinson, Division of Information and Publications, and Jane Walstedt, Division of Legislative Analysis.





A number of Federal laws provide for services to assist jobseekers and protect workers from policies and practices which discriminate on the basis of sex, race, color, religion, or national origin. Similar laws at the State level increase the scope of coverage, complement it, or operate in partnership with Federal legislation.

# **Employment Services**

The United States Employment Service operates in partnership with State employment services to provide free counseling, testing, and job placement in major cities across the country. Established under the Wagner-Peyser Act, the State-operated employment service—called Job Service in most States—forms a national network of public employment offices that follow Federal guidelines. Many of these offices have job banks which maintain computerized listings of job vacancies in the particular geographic area, so jobseekers can match their skills to available jobs. Through screening and referral services, the Job Service also channels applicants into various training programs.

Job Service or Employment Service offices are listed in the telephone directory under State government listings. In most States they are part of the department of labor or human resources, or a separate employment security agency.

## . Training and Education

Apprenticeship. The national apprenticeship system is a Federal-State partnership established by the National Apprenticeship Act to encourage high standards for apprenticeship training and to promote the apprenticeship concept among business and industry. Apprenticeship is a system for teaching skilled trades and crafts through a combination of on-the-job training and classroom instruction. National standards approved by the Bureau of Apprenticeship and



Training or State apprenticeship agencies govern the scope of work, courses of instruction, length of training, and amount of pay. A great advantage to apprenticeship training is that apprentices are paid while they learn. Typically an entering apprentice earns about half of the wage rate of a highly skilled fully qualified worker (journeyworker), and receives an increase about every 6 months. Upon completion of the program, the apprentice receives a certificate or card which shows that she or he has become a journeyworker in a specific occupation.

apprenticeship programs with more than five apprentices to take affirmative action to recruit women, as well as minorities, when these groups do not have a reasonable share of training opportunities.

A number of States provide information about apprenticeship programs through Apprenticeship Information Centers (AIC's), which are generally operated by the State employment service. The Bureau of Apprenticeship and Training, of the U.S. Department of Labor, State apprenticeship agencies, unions, and employers who operate apprenticeship programs can provide more information about apprenticeship opportunities.

Employment and Training Programs. For many years the Federal Government has funded employment and training programs for unemployed and disadvantaged workers. The Comprehensive Employment and Training Act (CETA), passed in 1974 and reauthorized in 1978, concentrated most of the employment and training funds in local government units called prime sponsors which developed programs tailored to local needs. The CETA reauthorization legislation expired in September 1982. It was replaced by the Job Training Partnership Act of 1982, which was signed into law in October 1982. The legislation provides for job training programs which are planned and implemented under the joint control of local elected government officials and private industry councils in service delivery areas designated by the Governor of each State. The new law took effect October 1, 1983, providing for a 1-year transition period under the CETA system.

The State department of labor or human resources or the Job Service will be able to provide information about public employment and training opportunities under the Job Training Partnership Act.

Educational and vocational programs are a vital link in the process of seeking a job because they provide training necessary to qualify for many occupations. Federal laws prohibit discrimination in educational and vocational programs and establish programs and services to help overcome the effects of past sex role stereotyping and sex discrimination. For example, title IX of the Education Amendments of 1972 prohibits sex discrimination in any educational program or activity receiving Federal assistance. Under the 1976 amendments to the Vocational Education Act (which has been extended to 1984), each State is required to designate a sex equity coordinator whose responsibility it is



to see that State vocational education programs do not discriminate against or stereotype women and girls. These coordinators, located in the State department of education, have information about programs available in their States.

#### Federal Protections for Jobseekers

Several Pederal laws protect workers from discrimination in the jobseeking process by prohibiting discrimination in recruitment, testing, referrals, and hiring.

Discrimination Based on Sex, Race, Color, Religion, and National Origin. Title VII of the Civil Rights Act of 1964 is the principal law that protects workers from discrimination in employment. The act makes it unlawful to discriminate on the basis of sex, race, color, religion, or national origin in hiring or firing; wages; fringe benefits: classifying; referring, assigning, or promoting employees; extending or assigning facilities; training; retraining; or apprenticeships; or any other terms, conditions, or privileges of employment. For example, it is unlawful for an employer to refuse to let certain persons file application forms, but to accept others; for a union or an employment agency to refuse to refer applicants to job openings; for a union to refuse membership or for an apprenticeship or other training program to refuse admission to an applicant, when the reason for the action is the individual's sex, race, color, religion, or national origin.

The Equal Employment Opportunity Commission (EEOC) has primary responsibility for enforcement of title VII. Under EEOC guidelines on sex discrimination, it is a violation of title VII to refuse to hire an individual based on stereotyped characteristics of the sexes or preferences of co-workers, the employer, clients, or customers; to label jobs as "men's jobs" and "women's jobs," or to indicate a preference or limitation based on sex in a help-wanted advertisement, unless sex is a bona fide occupational qualification (BFOQ) for the job. Sex is rarely a BFOQ. The quidelines also say that State protective labor laws that prohibit or limit the employment of women at certain times or in certain occupations, such as mining or bartending, are in conflict with and are superseded by title VII. and therefore cannot be used as a reason for refusing to employ women.

As amended in 1972, title VII covers most employers of 15 or more employees, public and private employment agencies, labor unions with 15 or more members, and joint labor-management committees for apprenticeship and training. Indian tribes are exempt as employers. Religious institutions are exempt with respect to employing persons of a particular religion, but are covered with respect to discrimination based on sex, race, color, or national origin.



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#### What To Do — The EEGC Complaint Process

If you think you have been treated unfairly in an employment situation and the reason for the action was your sex, trace, color, religion, or national origin, you may file a complaint or charge with the Equal Employment Opportunity Commission. The complaint form asks for your name and address; the name and address and other information about the employer, union, or employment agency; and a brief-description of the discriminatory practice or action. You must file the complaint within 180 days of the action you are complaining about. If there is a State or city fair employment practices (FEP) law offering comparable protection (42 States have such FEP laws), the EEOC will send a copy of the complaint to the agency that enforces the State or local law. If the State agency does not complete action on the complaint within 60 days, EEOC may proceed to process the charge. If you send the complaint to the State agency first, the deadline for filing with EEOC is 300 days from the date of the unlawful act, or within 30 days of a notice that the State agency has finished its proceedings, whichever happens first. Some actions may be continuing violations of title VII, and are not then subject to the usual time limits.

EEOC's enforcement process begins with an interview with an equal opportunity specialist who talks with you about what happened. The EEO specialist then fills out the charge form, provides counseling on legal rights, and explains the EEOC enforcement process. After the charge is filed, EEOC notifies the employer, who is often asked to come to the Commission office to discuss the charge with you and EEOC staff. If a satisfactory settlement cannot be reached, EEGC will investigate the charge further and make a decision on whether there is reasonable cause to believe that discrimination occurred. If the Commission finds no reasonable cause, it will give you a "right-to-sue" letter which permits you to initiate a private suit, if you want to do so. If reasonable cause is found, and EEOC is not able to reach settlement through conciliation efforts, Commission attorneys review the case again and decide whether the Commission should sue the employer. If they decide against going to court, they issue a right-to-sue-letter so you can sue privately. You do not have to wait for this entire process to be completed before you begin a private suit. You may begin your own suit any time after EEOC has had jurisdiction to act on the case for 180 days. However, you must have a right-to-sue letter before any action may be started in court, After getting the right to-sue letter, you have 90 days to file in court. You should tru to secure an attorney before requesting a letter. EEOC will try to help you find a lawyer if you are unable to find one on your own.

Because time is crucial in title VII cases, if you think you have been discriminated against, it is important to contact the EEOC field office that serves your geographical area soon after the discriminatory action occurs, to find out if there may be grounds for filing a complaint. (See Appendix A for addresses.)

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It is against the law to discriminate against anyone for starting proceedings under title VII, opposing an illegal practice, or participating in an investigation.



Ida Phillips was refused a job as an assembly trainee because she had pre-school age children. Employment of male trainees was not so restricted. The Supreme Court held that the policy of excluding women with pre-school age children was discriminatory, because the employer had not justified its separate hiring practices for women and men with young children. Phillips v. Martin Marietta Corp., 400 U.S. 592 (1969).

Executive Order 11246, as amended, prohibits employment discrimination based on sex as well as on race, color, religion, or national origin by Federal service and supply contractors and subcontractors and by contractors which hold a Federal or federally assisted construction contract of \$10,000 or more. Coverage currently, includes all facilities of the contractor, regardless of whether they are being used in the performance of the Federal contract. In the case of State or local governments holding contracts, except for educational institutions and medical facilities, coverage is limited to the agency participating in the contract.

To ensure nondiscrimination in employment, contractors must take affirmative action in such areas as recruitment or recruitment advertising; hiring, upgrading, demotion, or transfer; layoff or termination; rates of pay or other compensation; and selection for training, including apprenticeship.

The Executive order is enforced by the Office of Federal Contract Compliance Programs (OFCCP), U.S. Department of Labor. OFCCP sets policy and develops regulations for implementing the Executive order, and checks to see that Federal contractors comply with the regulations. Compliance reviews are the primary mechanism for carrying out the Federal Government's policy to further equal employment opportunity.

OFCCP sex discrimination guidelines provide, among other things, that contractors may not advertise for employees under female and male classifications, base seniority lists on sex, deny a person a job because of State "protective" labor laws, or make distinctions between married or unmarried persons of one sex only. OFCCP established goals and timetables for the employment of women under service and supply contracts in 1971 and under construction contracts in 1978.



#### What To Do

As an individual you may not privately sue a company for violation of Executive Order 11246. However, you may file a complaint of discrimination by a Federal contractor or subcontractor by phone, letter, or personal visit to OFCCP in Washington, D.C., or to one of OFCCP's regional or area offices (see Appendix A for addresses). Complaints may also be filed by individuals or organizations on behalf of persons affected by discriminatory conduct. If your complaint involves discrimination against only one person, OFCCP may refer it to the Equal Employment Opportunity Commission. OFCCP generally is concerned about practices that affect larger segments of the employer's workforce. You should file the complaint within 180 days of the action you are complaining about since the filing time may be extended only for a good reason.

The complaint letter should include a description of the discriminatory action, names and addresses of the contractor and of all those who were discriminated against, and any other information that would aid in an investigation. After receiving the complaint OFCCP either conducts an investigation or refers the complaint to EEOC. If the investigation indicates there are violations of the Executive order, OFCCP attempts to reach a conciliation agreement with the contractor. A conciliation agreement might include back pay, seniority credit, promotions, or other forms of relief for the employees who have suffered from discrimination. If the conciliation effort is unsuccessful, there is an established administrative process which includes a formal hearing. Contractors who do not comply may lose their Government contracts, have payments withheld, or be debarred from Federal court on behalf of the Department of Labor for violations of the equal opportunity contract provisions.

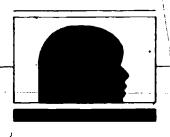
Discrimination Based on Age. The Age Discrimination in Employment Act of 1967 (ADEA), as amended, prohibits discrimination on the basis of age against any person between the ages of 40 and 70. There is no upper age limit with respect to employment in the Federal Government. The law applies to all public employers, private employers of 20 or more employees, employment agencies serving covered employers, and labor unions of more than 25 members. Employers may not fail or refuse to hire, discharge, or otherwise discriminate against any individual with respect to compensation or terms or conditions of



employment because of age. Employment agencies may not fail or refuse to refer an individual because of age, and labor unions may not exclude or expel a person because of age, or otherwise discriminate regarding terms or conditions of employment. The ADEA prohibits help-wanted advertisements which indicate preference, limitation, specification or discrimination based on age. For example, terms such as "girl," and "35-55," may not be used because they indicate the exclusion of qualified applicants based on age. The law does not prohibit discharge or discipline of an employee for good cause.

The ADEA does not cover situations in which age is a bona fide occupational qualification, such as modeling "junior miss" fashlons; differences which are based on reasonable factors other than age, such as the use of physical examinations where heavy physical demands are made upon the worker; registered apprenticeship programs; and differences based on bona fide seniority systems or employee benefit plans such as retirement, pension, or insurance plans. However, the act prohibits using employee benefit plans as a basis for refusing to hire older applicants or retiring older employees. The law does not permit the involuntary retirement of workers under age 70, except for certain senior executive and high-level policymaking employees.

In addition to the Federal law, many States have age discrimination laws, or provisions in their fair employment practices law that prohibit discrimination based on age. Some of these laws have no upper limit in protections against age discrimination in employment, others protect workers until they reach 60, 65, or 70 years of age.



What To Do

If you think you have been discriminated against because of your age, you may file a complaint with EEOC, which enforces the ADEA. After receiving notice of a possible ADEA violation, an equal opportunity specialist will interview you to find out what happened and to counsel you about your rights under the law. If you want complete confidentiality you may file a complaint, which will be handled by EEOC, and your name will not be given to the employer. However, if you want to preserve the right to file a private suit, you must file a charge, and the employer must be informed about who is making the charge.

Charges must be filed within 180 days of the alleged discriminatory action. After the initial interview, the equal opportunity specialist tries to conciliate the

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charge. If an agreement is not reached, EEOC may investigate further. EEOC may initiate court action if a violation of the law is found and final conciliation fails. Discriminating against an individual for starting proceedings under the law, opposing an illegal practice, testifying, of participating in an investigation is unlawful.

For additional information about the ADEA, contact the nearest EEOC field office. These offices have free pamphlets which provide detailed information about the age discrimination law and EEO specialists who answer specific questions. (See Appendix A for addresses.)



Betty Hall, 47 years old, was denied a job as a teller at the First Federal Savings and Loan Association of Broward County, Florida. A Labor Department investigation revealed that the personnel officer who interviewed her marked "too old for teller" on his notes. Other evidence of age discrimination included an ad for a "young man," a job order with an employment agency for teller trainees between the ages of 21 and 24, and the fact that none of the 35 persons hired for teller jobs in the year following passage of the Age Discrimination in Employment Act wereover 40. The court upheld an injunction prohibiting the bank from further violations of the ADEA and ordered back pay for Betty Hall, Hodgson v. First Federal Savings and Loan Ass'n., 455 F: 2nd 818 (5th Cir. 1972).

Discrimination Based on Handicap. Handicapped workers are protected from discrimination by Federal law if they are employed by companies that hold Federal contracts, are participants in programs or activities that receive Federal funds, or if they are employed by the Federal Government.

Under section 503 of the Rehabilitation Act of 1973, as amended, Federal contractors and subcontractors who have contracts in excess of \$2,500 may not discriminate against persons otherwise qualified to do the job in hiring, firing, promotions, compensation, or other terms or conditions of employment because the person has a physical or mental handicap.

The Office of Federal Contract Compliance Programs (OFCCP), U.S. Department of Labor, enforces section 503 of the Rehabilitation Act. OFCCP regulations covering affirmative action obligations of Federal contractors and subcontractors require outreach and positive recruitment as well as individualized accommodation to the physical limitation of an applicant or

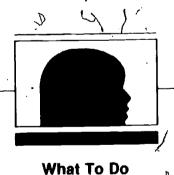


employee, if necessary. The OFCCP enforcement process includes investigation and conciliation efforts as well as recourse to court action. Remedies include withholding of payments and debarment from Federal contracting. Some courts have held that an individual may sue privately under section 503, and others have held that only the Federal Government may pursue remedies under this section.

Section 504 of the Rehabilitation Act, as amended in 1978, forbids discrimination against handicapped individuals in programs or activities receiving Federal funds. Courts have held that section 504 permits individuals to take legal action against such programs for discriminatory acts. Section 504 is enforced by the agency providing Federal assistance, under the general leadership of the Department of Justice. The EEOC provides leadership and guidance with respect to employment discrimination based on handicap.

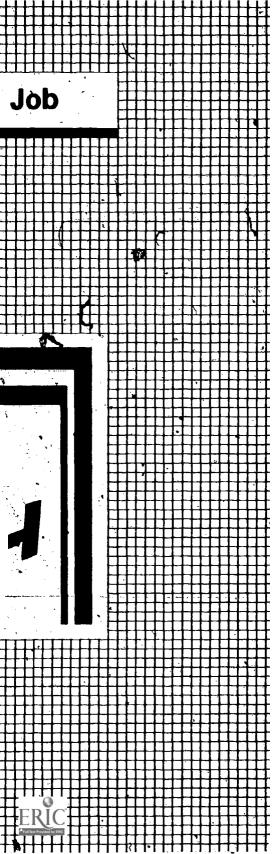
Federal regulations prohibit Federal agencies from discriminating against qualified physically or mentally handicapped persons; require them to make reasonable accommodation to the known physical or mental limitations of qualified handicapped applicants or employees; and require them to issue regulations regarding the acceptance and processing of complaints of discrimination based on a physical or mental handicap. The Equal Employment Opportunity Commission enforces the regulations that apply to Federal employees.

A number of States prohibit unfair discrimination against handicapped individuals in State fair employment practices (FEP) laws. For information about State protections, contact the State department of labor or human rights commission.



If you think you are qualified to do a particular job, and have been discriminated against because of your handicap, contact the agency responsible for enforcing the law that protects handicapped workers. (See Appendix A for addresses.)





Workers are protected on the job by a variety of laws which prohibit discrimination and govern wages, hours, occupational safety and health and other employment-related issues.

# Minimum Wages and Overtime Pay

The Fair Labor Standards Act (FLSA) provides for minimum wages and overtime pay for covered workers. The FLSA now covers the great majority of workers. However, casual babysitters and companions for the aged and infirm; executive, administrative, and professional employees; outside salespeople; employees of certain small, local retail or service establishments; and some agricultural workers, are still exempt from both the minimum wage and overtime premium pay provisions of the FLSA. (Extension of these provisions to State and local government workers in areas of traditional governmental functions was declared unconstitutional by the U.S. Supreme Court.)

Since January 1961, the minimum hourly rate for all covered workers has been \$3.35 for the first 40 hours each week (workers in some States benefit from higher rates under State laws). Under certain conditions lower rates may be paid to learners, apprentices, handicapped workers, and full-time students.

The FLSA does not limit the hours of work for employees who are 16 years old or older. However, most covered workers are entitled to 1½ times their regular rate of pay for hours in excess of 40 a week. The law does not require premium pay for overtime for covered agricultural workers, live-in household workers, taxicab drivers, and employees of motor carriers, railroads, and airlines. Hospitals, nursing homes, and rest homes may compute overtime after 8 hours a day or after 80 hours in a 14-day period.

The law permits lodging, board, or other facilities provided by an employer to be considered as a part, of wages. Also tips actually received and retained may be counted for up to 40 percent of the minimum wage. The tip credit can

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be claimed only for workers who are engaged in an occupation in which they customarily and regularly receive tips of more than \$30 a month.

The Federal law does not require premium pay for weekends or holiday work, or, generally, for daily overtime; nor does it require rest periods, discharge notices, or severance pay. It is enforced by the Wage and Hour Division of the Employment Standards Administration, U.S. Department of Labor, which has authority to investigate complaints and to initiate action against violators of the law who may be subject to civil or criminal court action.

Some States have laws limiting the days per week an employee can be required to work or which contain provisions on Sunday work, working on the Sabbath, holidays, and rest periods. The State department of labor can provide information about its employment laws.

Provisions of a collective bargaining agreement or written personnel policies may provide similar or additional benefits with some employers.



What To Do

If you think that you are not being paid the minimum wage or required overtime pay, you may file a complaint with the Wage and Hour Division in Washington, D.C., or at one of the regional offices. (See Appendix A for addresses.) Complaints are treated confidentially.

Upon receiving a complaint of an FLSA violation, Wage and Hour compliance officers investigate to see if it is valid. If it is, the Wage and Hour Division attempts to persuade the employer to comply with the law. If these attempts are unsuccessful, the case is referred to the Department of Labor Solicitor's Office, which may decide to file suit against the employer in Federal court.

In addition to the Federal remedy, under FLSA you have a right to sue the employer yourself for back pay, damages, attorney's fees and court costs. However, if you begin a private suit, the Department of Labor will not pursue your case in court. In order to recover back pay, you must file your suit in court within 2 years, except in cases of willful violations, in which case the time limit is 3 years.

It is unlawful to discharge or otherwise discriminate against an employee for filing a complaint or participating in a proceeding under the FLSA.





Waitresses and waiters at a Marriott restaurant averaged more than the minimum wage in tips, and management paid any difference if the tips fell below the minimum wage. The U.S. Court of Appeals held that this policy violated the Fair Labor Standards Act as amended in 1974. The FLSA provided that employers must pay at least 50 percent (since January 1981, the tip credit may not exceed 40 percent) of the minimum wage regardless of the amount of tips, that employees have a right to retain their tips unless the employees are participating in a valid tip pool arrangement (one in which only those employees who customarily receive tips participate) and that the tip credit toward the minimum wage was available only if employers informed employees about the provisions of the FLSA law. The court ordered back wages of the full amount of the minimum wage during the period of violation because it found that the employer's failure to inform employees of the FLSA tipping provisions was in bad faith. Richards v. Marriott Corp., 549 F. 2nd 303 (4th Cir. 1977).

#### **Equal Pay**

The Equal Pay Act of 1963 amended the FLSA to prohibit unequal pay for women and men who work in the same establishment and whose jobs require equal skill, effort, and responsibility. Pay differences based on a seniority or merit system or on a system that measures earnings by quantity or quality of production are permitted. Employers may not reduce the wage rate of any employee in order to eliminate illegal wage differences. The law is interpreted as applying to "wages" in the sense of all employment-related payments, including overtime, uniforms, travel, and other fringe benefits.

In addition to covering employees subject to the minimum wage requirements of the FLSA, the law applies to Federal, State and local government employees; executive, administrative, and professional employees; and outside salespeople.

A number of court cases have established that jobs need be only substantially equal, not identical, in order to be compared for purposes of the act; job descriptions or classifications are irrelevant in showing that work is unequal, unless they accurately reflect actual job content, and mental as well as physical effort must be considered.

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What To Do

If you think you are not receiving equal pay for equal work, you may file a complaint with the Equal Employment Opportunity Commission, which enforces the Equal Pay Act. Under ordinary circumstances, your identity will not be revealed during an investigation of an alleged equal pay violation. If a violation is found, EEOC will negotiate with the employer for a settlement including back pay and appropriate raises in pay scales to correct the violation of the law. EEOC may also initiate court action to collect back wages under the act.

Under the Equal Pay Act you also have a right to sue privately for back pay, damages, attorney's fees, and court costs. However, you may not sue the employer if you have already been paid full back wages under EEOC supervision or if EEOC has filed a suit in court to collect these wages. You must file suit within 2 years of an Equal Pay Act violation, except in the case of willful violations, in which case there is a 3-year time limit.



A glass manufacturing company paid male selector-packers 21 cents an hour more than female selector-packers, and tried to justify the difference on the basis that men performed additional duties such as lifting and stacking cartons and using hand trucks. The Court of Appeals ruled that under the Equal Pay Act "equal" does not mean identical but substantially equal, and minor differences in duties do not justify pay differences. Shultz v. Wheaton Glass Co., 421 F. 2nd 259 (3rd Cir. 1970).

## Pay Equity

In 1981, the U.S. Supreme Court ruled that the prohibition of sex-based wage discrimination in title VII of the Civil Rights Act is not limited to claims of equal pay for equal work. Most women workers are concentrated in relatively few occupations. Some who work in traditionally female jobs have filed



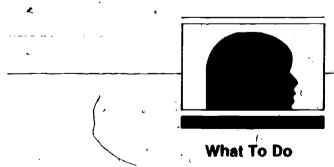
complaints under title VII, charging that such work is undervalued and underpaid in comparison with other work—generally performed by men—different in content but seen to require the same or less educational preparation, experience, skill, and responsibility. For example, nurses have questioned their pay compared to that of city sanitarians, and clerical employees have claimed discrimination in comparing their wages to those of physical plant employees. This is a developing area of the law, and it is not yet clear what practices courts will rule amount to sex-based wage discrimination under title VII.

### Promotions, Training, and Working Conditions

Title VII of the Civil Rights Act of 1964 (described in the section on "Getting the Job") also protects workers against discrimination on the basis of sex, race, color, religion, or national origin in most on the job aspects of employment. Employers must recruit, train, and promote persons in all job classifications without discrimination. Promotion decisions must be made according to valid requirements. Training and apprenticeship opportunities must be offered in accord with equal employment opportunity principles. Employers may not discriminate against individuals in any terms or conditions or privileges of employment.

Similar protections are provided to employees of Federal contractors and subcontractors under Executive Order 11246, as amended. (See section on "Discrimination Based on Sex, Race, Color, Religion, and National Origin.") Under the affirmative action order for service and supply contractors, employers are required to set goals and timetables for promoting women and minorities.

On-the-job protection for handicapped workers is provided under sections 501, in the case of Federal employment, and 503 and 504 of the Rehabilitation-Act of 1973 (see page 12). The Age Discrimination in Employment Act (see page 10) protects workers from on-the-job discrimination based on age.



If you think you have been treated unfairly on the job, and the basis for the action was your sex, race, color, religion, national origin, handicap, or age, you may contact the agency that enforces the law for more information about the protections provided and the enforcement process. You can find out how to file



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a complaint and what your legal rights are. The laws prohibit employers from discharging or otherwise discriminating against individuals who file complaints or participate in an enforcement process.

#### Maternity Leave/Pregnancy Discrimination

Title VII of the Civil Rights Act of 1964 as amended in 1978 specifically prohibits discrimination because of pregnancy. Employers cannot refuse to employ a woman because of pregnancy or terminate her, force her to go on leave at an arbitrary point during pregnancy, or penalize her because of pregnancy in reinstatement rights—including credit for previous service, accrued retirement benefits, and accumulated seniority.

The law does not require an employer to provide a specific number of weeks for maternity leave, or to treat pregnant employees in any manner different from other employees with respect to hiring or promotions, or to establish new medical, leave, or other benefit programs where none currently exist.

The law requires that women affected by pregnancy, childbirth or related medical conditions be treated the same for all employment-related purposes, including receipt of benefits under fringe benefit programs, as persons not so affected but similar in their ability or inability to work. The amendment does not require employers to pay for health insurance benefits for abortions, except where the life of the mother would be endangered or where medical complications have arisen from an abortion. On the other hand, it does not preclude employers from providing abortion benefits or otherwise affect bargaining agreements in regard to abortion. Employers may not fire or refuse to hire a woman simply because she has exercised her right to have an abortion.

Pregnant workers in a number of States are entitled to benefits under statewide temporary disability insurance laws, special sections of fair employment or labor codes, and regulations or court decisions interpreting statutory bans on sex discrimination in employment. You can check with the department of labor or human or civil rights agencies listed in Appendix B for information about your rights to fringe benefits under State laws.



What To Do

If you think you are being treated unfairly because your temporary inability to work is due to pregnancy, you should contact the Equal Employment Op-



portunity Commission office that serves your area for information about your right under title VII. (See Appendix A for addresses.)



Nora Satty was required to take leave of absence because of her pregnancy. When she returned to work she was given a temporary position, and was denied her accumulated seniority, with the result that she was unable to compete successfully for a permanent position in the company. Under company policy seniority was retained during leaves of absence for disease or disability other than pregnancy. The Supreme Court held that the company policy violated title VII of the Civil Rights Act of 1964 because it imposed a burden on women that was not imposed on men. Nashville Gas Co. v. Satty, 434 U.S. 136 (1977).

#### Sexual Harassment

Sexual harassment is an unlawful employment practice under title VII of the Civil Rights Act of 1964, as amended. The EEOC "Guidelines on Discrimination Because of Sex" provide that unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature constitute sexual harassment when:

- Submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment
- Submission to or rejection of such conduct by an individual is used as the basis for employment decisions affecting that person
- Such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile, or offensive working environment.

Under the Guidelines, an employer, employment agency, joint apprenticeship committee, or labor organization is responsible for the acts of its agents and supervisory employees, regardless of whether the specific acts complained of were forbidden and regardless of whether the employer knew of their occurrence. An employer is also responsible for sexual harassment by co-workers where the employer knew or should have known of the conduct, unless immediate and appropriate corrective action was taken. An employer may also be responsible for sexual harassment by clients or customers.



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.What To Do

If you are being sexually harassed, you can contact the Equal Employment Opportunity Commission for information and assistance in filing a sex discrimination complaint under title VII. In sexual harassment cases it is particularly important to keep a record of incidents of harassment as described in the section on "How Women Can Assert Their Job Rights."

A victim of sexual harassment can also file a suit under State laws which protect against assault, battery, intentional infliction of emotional distress, or intentional interference with an employment contract.

If the sexual harassment subjects the person being harassed to sexual contact, it could be a violation of criminal law against sexual assault. In addition, women in one case were able to seek redress under the National Labor Relations Act. (See example: NLRB v. Downslope Industries, Inc. and Greenbriar Industries, Inc.)

For more information, contact the Equal Employment Opportunity Commission (see Appendix A for address) or the Women's Bureau, U.S. Department of Labor, Washington, D.C., 20210, for a list of resources.



Kyriaki Cleo Kyriazi claimed that three men working in the same department with her teased and tormented her by making loud remarks concerning her marital status; trumpeting their speculations and making wagers concerning her virginity; deliberately blocking her path; placing an obscene cartoon of her on her desk; and treating her with contempt and ridicule and attempting to denigrate her as a professional. The U.S. District Court found that her supervisors were well aware of the harassment to which Kyriazi was subjected but chose to disregard her complaints and totally failed to take any action against the men who harassed her. It held that Kyriazi had alleged and proved a pattern of conduct on the part of her co-workers and supervisors which amounted to a tortious

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interference with her employment contract. Kyriazi v. Western Electric Co., 476 F. Supp. 335 (D.N.J. 1979).

A group of seamstresses refused to start work until the "consulting" plant manager had listened to their protest against sexual harassment by their plant manager. After asking those who did not want to work for the plant manager to raise their hands, the "consulting" plant manager told the eight who did so to work for the plant manager or "hit the clock." After returning to the plant to ask for their jobs or their discharge slips, they were given their termination notices. The U.S. Court of Appeals held that freedom from sexual harassment is a working condition which employees may organize to protect under the National Labor Relations Act. It upheld the finding of the National Labor Relations Board that the employer's discharge of the employees violated the act's prohibition on employers from interfering with, restraining, or coercing employees in the exercise of their rights under the Act. NLRB v. Downslope Industries, Inc. and Greenbriar Industries, Inc., 110 LRRM 1022 (1982).

#### **Gamishment**

Garnishment is a procedure through which a creditor (such as a department store, finance company or recipient of court-ordered child support or alimony payments) can collect money owed; and the creditor can reach property of the debtor which is held by a third party (such as a bank or an employer). The most common form of garnishment is wage garnishment, where a creditor can go to court to get an order to have a portion of the debtor's wages paid directly to the creditor. Debtors are protected in garnishment proceedings by title III of the Consumer Credit Protection Act, which is enforced by the Wage and Hour Division of the U.S. Department of Labor. The law limits the amount of disposable income which may be taken in a garnishment proceeding, and protects workers from being fired because of garnishment for any one indebtedness.

Many States have garnishment laws with provisions which offer greater protection than the Federal law does. For information about State laws, contact the State department of labor or consumer protection agency. For information about the Federal law, contact the Wage and Hour Division of the U.S. Department of Labor. (See Appendix A for addresses.)

#### **Unemployment Insurance**

Unemployment insurance is a weekly benefit paid for a limited time to eligible workers when they are involuntarily unemployed. The purpose of the payment is to tide unemployed workers over until they find jobs for which they are reasonably suited in terms of training, past experience, and past wages. Benefits are paid in cash as a matter of right, and are not based on need. Unemployment



insurance is a Federal-State system under which the Federal law establishes certain minimum requirements, but each State administers its own program. State law determines who is eligible, how much money each person receives, and how long benefits will be paid. To be eligible, a person must be unemployed, able to work, and available for and seeking work.

In most States benefits are paid out of a fund collected from a special tax on employer payrolls. The amount of each employer's tax varies according to the amount of unemployment benefits paid to former employees. The Federal Government provides funds for payments to its laid-off civilians and for per-

sons discharged from the Armed Forces.

Almost all workers are covered by unemployment insurance. While each State specifies the amount of weekly and total payments and the manner in which they are calculated, the usual result is that the jobless worker receives about 50 percent of the average weekly wage formerly received. Most States limit payment to a maximum duration of 26 weeks, although some continue as long as 28 to 39 weeks. A special program provides that during times of high unemployment in the State, individuals who have exhausted their benefits under State law may continue to receive payments for up to 13 additional weeks. Unemployment payments may be taxable if an individual's adjusted gross income reaches a certain level, depending on State and Federal income tax reporting requirements.

Each State has its own rules about who is not qualified to receive benefits. Voluntary quits without good cause and being fired for misconduct age the two major reasons for disqualification. Another is refusal to accept a suitable job without good cause. The individual who is refused benefits is given a report indicating why benefits will not be paid and how long the disqualification will last. Penalties can range from postponement to denial of benefits for the duration of the current period of unemployment. States cannot deny benefits solely on the basis of pregnancy or recency of pregnancy, but pregnant individuals do have to meet the generally applicable requirements of seeking work and being available for and able to work. Persons who leave their jobs because of sexual harassment may be able to show they quit for good cause. Successful actions have been brought in a number of States in which women were held eligible for unemployment benefits after leaving a job because of sexual harassment.

Many States have provisions which disqualify workers who quit for reasons not attributable to the work or the employer. A number of other States disqualify workers for leaving the job for family reasons, such as getting married, moving with a spouse, or child care problems. Some States, however, will pay benefits to persons who quit their jobs for compelling personal reasons, and make decisions about benefit payments on a case-by-case basis according to the individual circumstances.

The requirement that a worker be available for employment in order to be eligible for unemployment compensation benefits presents problems for part-



time workers in most States. This is because "available for employment" is interpreted to mean available for full-time employment. In most cases the requirement for full-time availability is the result of administrative interpretation, rather than provisions in the legislation. In a few States, unemployed persons who can work part-time only will be considered "available" (and eligible for unemployment compensation) if they have been working in an occupation in which there is substantial demand for workers.

For information about unemployment benefits and eligibility requirements in your State, contact the employment security office that serves your area. Addresses are included in the telephone directory under State government listings.



Mary Ann Turner lost her job for reasons unrelated to her pregnancy. She applied for and received unemployment benefits until 12 weeks prior to her expected delivery date. Under Utah law, women were ineligible for unemployment benefits 12 weeks prior to and 6 weeks after childbirth, although the State otherwise grants unemployment benefits to persons unemployed and available for work. During the 12 weeks prior to delivery, Mary Ann worked in temporary clerical jobs, thus showing that she was available for and capable of working. The Supreme Court overturned the Utah statute, holding that the conclusive presumption of incapacity due to pregnancy was an unconstitutional violation of due process under the 14th amendment. Turner v. Department of Employment Security of Utah, et al, 423 U.S. 44 (1977).

## Compensation for Injuries

Workers who are injured on the job or who contract an occupational disease may receive compensation under State workers' compensation laws. These laws provide for prompt payment of benefits to injured workers with a minimum of red tape and without the necessity of fixing the blame for the injury. In most States employers are required by law to cover their employees with workers' compensation protection, and heavy penalties are assessed for failure to comply with the law.

Since each State has its own law and operates its own system, the employees covered, the amount of compensation, duration of benefits, and procedures formaking and settling claims vary widely. There are time limits within which



notice of injury must be given to the employer, and failure to notify within the specified time will bar a claim. Benefits can include medical payments for the period of disability or for permanent disability, rehabilitation services, death benefits to a worker's family, and burial expenses. Some States have awarded workers' compensation for disability caused by work-related stress, including stress related to alleged sexual discrimination. Compensation payments are generally financed through private insurance companies, State compensation funds, or self-insurance by employers. For more information about workers, compensation benefits and procedures, write to the State department of labor or industrial commission.

Federal workers and certain other workers are covered by Federal workers' compensation laws. The Office of Workers' Compensation Programs in the U.S. Department of Labor administers the Federal Employees Compensation Act, the Mine Safety and Health Act, and the Longshoremen's and Harbor Workers Compensation Act. For information about these programs, contact the Office of Workers' Compensation Programs, U.S. Department of Labor, Washington, D.C. 20210.

### Occupational Safety and Health

The Occupational Safety and Health Act of 1970 is designed to ensure safe and healthful working conditions throughout the Nation. It covers every employer in a business affecting commerce, except where the workplace is covered under a special Federal law such as those for the mining and atomic energy industries. Federal employees are covered by an Executive order, and State and local government employees may be covered by the State, operating under a plan approved by the Federal Government. The law encourages States to operate occupational safety and health programs by providing grants for those whose plans demonstrate that the program can be "at least as effective as" the Federal program.

Under the general duty clause of the law, each employer must provide a workplace free from recognized hazards that are causing or are likely to cause death or serious physical harm. The Occupational Safety and Health Administration (OSHA) of the U.S. Department of Labor establishes standards which require conditions or the use of practices or methods necessary to protect workers on the job. OSHA has issued standards on the following substances: acrylonitrile, inorganic arsenic, asbestos, benzene, 14 carcinogens, coke oven emissions, cotton dust, Dibromochloropropane (DBCP), lead, and vinyl chloride. It is the employer's responsibility to become familiar and comply with the standards, to put them into effect, and to assure that employees have and use personal protective equipment required for safety and health.

Employees have a right:

• to request that OSHA conduct an inspection if they believe hazardous conditions or violations of standards exist in their workplace



- to file a written request for an immediate inspection whenever they fear that an imminent danger is present in the workplace. If OSHA decides an inspection is unnecessary, they must notify the employee in writing
- to refuse in good faith to expose themselves to a hazardous condition if there is no reasonable alternative. The condition must be of such a nature that, to a reasonable person, there is a real danger of death or serious injury and there is not enough time to do away with the danger through the complaint process
- to have an authorized employee representative accompany the OSHA representative during an inspection tour
- to respond to questions from an OSHA inspector
- to review employer information about job-related accidents and injuries at the workplace
- to participate in establishing standards
- to be advised by their employer of hazards, prohibited by the law, that exist at the workplace and of possible exposure to toxic or dangerous materials
- to be notified of any citations issued against their employer

Some of the potential health hazards of jobs in which large numbers of women are employed are: organic solvents found in stencil machines, correction fluids, and rubber cement, and ozone from copying machines (clerical workers); cotton dust, skin irritants, and chemicals (textile and apparel workers); hair, nail, and skin beauty preparations (hairdressers and beauticians); heat, heavy lifting, and chemicals (launderers and dry cleaners); solvents and acids (electronics workers); infectious diseases, heavy lifting, radiation, skin disorders, and anesthetic gases (hospital and other health care workers); and biological agents, flammable, explosive, toxic, or carcinogenic substances, exposure to radiation, and bites and allergies from research animals (laboratory workers).

Several cities and States have enacted laws requiring employers to inform their employees about toxic substances they are exposed to at the workplace. The National Labor Relations Board has also ruled that unions who request them must be given the names of chemicals and other substances the workers they represent are exposed to in the workplace.

Reports to OSHA from workers indicate that a number of major corporations are adopting or expanding policies that exclude women of childbearing age and pregnant women from jobs involving potential exposure to certain toxic substances because of possible fetal damage. Such policies may be a violation of the general duty clause of the Occupational Safety and Health Act. They may also violate title VII of the Civil Rights Act of 1964.





What To Do

If you believe unsafe or unhealthful conditions exist in your workplace, you or your representative can file a complaint requesting an inspection. If there is a poster about the State or OSHA safety law at your workplace, your complaint should be filed with the indicated agency. If there is no poster, the complaint should be filed with OSHA (see Appendix A for address). OSHA will withhold names of complainants upon request. If you have been discharged or otherwise discriminated against in any way for exercising your rights under this law, you may file a discrimination complaint with OSHA within 30 days of the discriminatory action.

If you are concerned about the health effects of exposure to a given substance or working conditions, a request may be made to the National Institute for Occupational Safety and Health (NIOSH) to conduct a health

hazard evaluation at your workplace.

A request for a health hazard evaluation should be addressed to NIOSH, Hazard Evaluation Services Branch, U.S. Department of Health and Human Services, Cincinnati, Ohio 45202. A sample of the form "Request for Health Hazard Evaluation" can be found in Appendix C along with information about who may file the forms.

#### **Termination**

There is no general law which prohibits private employers from discharging employees without good cause. Employers have historically had the right to fire employees at will, unless there was a written contract which protected against it. This broad right to discharge employees at will has been limited by a number of Federal laws which prohibit discrimination based on sex, race, color, religion, national origin, age, physical or mental handicap, union or other protected concerted activities, wage garnishment, and filing complaints or assisting in procedures related to enforcing these laws.

In addition, some States and municipalities have passed laws which prohibit discharge for serving on jury duty, filing workers' compensation claims, refusing to take lie detector tests, or for discrimination based on marital status or sexual orientation. Collective bargaining agreements between employers and unions, and employee complaint procedures, also impose limitations on the ab-

solute right of an employer to fire workers.



Some employees have challenged their discharges in courts, and in a few cases have succeeded in placing additional limitations on employers' right to discharge. Courts in some States have ruled in favor of discharged employees—when the discharge was contrary to public policy, such as refusal to commit perjury or to approve market testing of a possibly harmful drug; when it was not based on good faith and fair dealing, such as discharge for refusal to date a supervisor, or to avoid paying a large commission; or when there was an implied promise of continued employment. An implied promise of continued employment might be demonstrated by the personnel policies or practices of an employer, an employee's length of service, the nature of the job, actions or communications by the employer, and industry practices.

#### **Union Participation and Other Protected Activities**

The National Labor Relations Act, as a hended by the Labor-Management Relations Act, provides employees the right to form, join, or assist labor unions; to bargain collectively through representatives of their own choosing on wages, hours, and other terms of employment; and to engage in other concerted activities for the purpose of collective bargaining or other mutual aid or protection, such as striking to secure better working conditions. Employees are also guaranteed the right to refrain from membership or participation in a union, except where such membership is a requirement of employment. Laws in some States do not permit union membership to be a requirement of employment. Such laws are referred to as right-to-work laws. In the States where a union membership requirement is permitted, an employee usually has a grace period of not less than 30 days after being hired to become a member.

Certain labor practices by employers are labeled "unfair" and are prohibited by the NLRA. These include interference with or restraint or coercion of employees in the exercise of the rights described above; domination of or interference with the formation or administration of a labor organization, or the contribution of financial or other support to it; discrimination in hiring, tenure, or terms or conditions of employment in order to encourage or discourage membership in a labor organization; discharging or discriminating against an employee for filing charges or giving testimony under the act; and refusing to bargain collectively.

The law also defines unfair labor practices prohibited to unions. Unfair practices against workers include restraining them or coercing them in the exercise of their rights and requiring them to pay membership or initiation fees that are excessive or that discriminate between members. It is also an unfair practice for a union to cause an employer to discriminate against a worker. Maintaining separate locals for male and female employees is an example of the unfair practice of restraining and coercing employees in the exercise of their right to be represented by a representative of their choosing.



Some types of workers are exempt from the law. These include agricultural laborers, private household workers, independent contractors, supervisors, persons subject to the Railway Labor Act, public employees, and some hospital workers. For further information write the nearest office of the National Labor Relations Board. A local post office can supply the address.

The Labor-Management Reporting and Disclosure Act (LMRDA) provides for the reporting and public disclosure of certain financial transactions and administrative practices of unions, union officers and employees, employers, labor relations consultants, and surety companies. It lays down a set of ground rules governing the use of union trusteeships and establishes democratic standards for union officer elections. It also establishes safeguards for the protection of union funds and property.

The LMRDA includes a Bill of Rights of members of labor organizations which protects their freedom of speech and assembly and their equal rights to nominate candidates for union office, vote in union elections and referendums, and attend and participate in membership meetings. It guarantees certain rights to union members facing discipline by labor organizations and establishes procedures which a labor organization must follow in increasing dues and initiation fees and imposing assessments. The LMRDA Bill of Rights establishes the right of an employee to review, or in some cases to obtain, a copy of each collective bargaining agreement directly affecting his or her rights as an employee.

The Department of Labor is responsible for enforcing some provisions of the LMRDA. Other provisions, however, are enforceable only through private suit by union members. For more information contact the Labor-Management Services Administration, U.S. Department of Labor, Washington, D.C. 20210.



Cheryl A. McNeely was discharged, at least a part, for discussing her salary with another clerical employee. For a number of years the employer had maintained an unwritten rule prohibiting employees from discussing wage rates with other employees. The National Labor Relations Board upheld a finding that the rule violated employees' rights to engage in concerted activities for mutual aid or protection. Jeannette Corporation, 217 NLRB 122 (1975).

Locals 106 and 245 of the Glass Bottle Blowers Association maintained locals whose memberships were determined solely by sex; providing male and female employees equal but separate treatment. The National Labor



Relations Board found that the locals thereby restrained and coerced employees in the exercise of their right to be represented by a representative of their own choosing, in violation of the National Labor Relations Act. Local No. 106, Glass Bottle Blowers Association, AFL-CIO (Owens-Illinois, Inc.) and Local No. 245, Glass Bottle Blowers Association, AFL-CIO (Owens-Illinois, Inc.), 210 NLRB 131 (1974).

# **Employee Access to Personnel Files**

There is no Federal law which requires employers to allow employees to examine their own personnel files. However, in 1982, at least nine States had laws which required some or all employers to allow employees such access. Generally these laws do not cover items such as letters of reference or records relating to an investigation for a criminal offense.

Employees of the Federal civil service do have the right to inspect their personnel files. In addition, collective bargaining agreements between unions and employers may also provide for employee access, as may the personnel policies of individual employers.

## Child and Dependent Care Tax Credit

A tax credit for actual expenses incurred for child or dependent care is available to an employed person if the expenditures enable that person to be gainfully employed. The credit is computed at 30 percent for taxpayers with incomes of \$10,000 or less, with the rate of the credit reduced one percentage point for each additional \$2,000 of income above \$10,000. When incomes are over \$28,000, the credit is computed at 20 percent. The limits on expenses for which the credit may be taken are \$2,400 for one dependent and \$4,800 for two or more dependents. The chart below shows the amount of credit that may be taken at various income levels.

The expenses may be for services provided in the taxpayer's home, or for out-of-home care for dependents under age 15, or for adult dependents who are disabled and who live with the taxpayer. This means that day care expenses for dependent adults are included, but expenses for residential care in a nursing home or similar facility for dependent adults are not. Credit is available to all eligible taxpayers, regardless of the gross income of the family, whether or not they itemize deductions, or which tax form they file. It is available to married couples if either or both spouses work full and/or part time, to single working parents, and to full-time students with working spouses. To claim the credit, married couples must file a joint return. In the case of part-time workers, the amount of qualified expenses (those on which the 20 to 30 percent credit is figured) is limited to the earnings of the spouse with the lower income. For example, if one spouse earned less than \$2,000 and the couple had two children, and the child care expenses exceeded \$4,800, the amount of expenses allowable



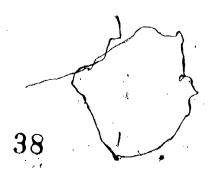
Family Income	Percentage	Maximum \$ Amount of Credit				
Before Taxes	Tax Credit	1 Dependent	2 Or More Dependents			
Up to \$10,000	30	\$720	\$1,440			
\$10,001 to 12,000	29	696	1,392			
12,001 to 14,000	28	672	1,344			
14,001 to 16,000	27	. 648	1,296			
16,001 to 18,000	26	·	1,248			
18,001 to 20,000	25	600	<b>)</b> ,200			
20,001 to 22,000	24	576	( <sub>1,152</sub>			
22,001 to 24,000	<sup>2</sup> / <sub>₹</sub> 23 ×	552	1,104			
24,001 to 26,000	22	528	1,056			
26,001 to 28,000	<b>21</b>	504	1,008			
28,001 and over	20	480	960			

for computing the credit would be \$2,000, the amount of the low-earning spouse's income. The earned income limit is equally applicable to unmarried taxpayers.

The credit is also available to a divorced or separated parent who has custody of a child under age 15 for more than half the calendar year—even though the other spouse may be entitled to claim the personal income tax exemption for a dependent child. A deserted spouse may claim the credit if the deserting spouse is absent for the last 6 months of the taxable year.

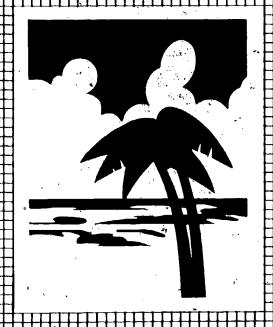
Payments to relatives, such as grandparents or adult children including those living in the same household, qualify for the credit, provided the relative is not the taxpayer's dependent and the relative's wages are subject to social security taxes. However, no credit is allowable for payments made to a child of the taxpayer under age 18.

The credit is computed on an annual basis. For that reason, the entire amount of qualifying expenses on which the credit is computed (\$2,400 or \$4,800) is available to eligible taxpayers having the appropriate number of dependents at any time during the taxable year.





# **After Retirement**





## Social Security

The Social Security Act provides for monthly retirement and disability benefits to workers and auxiliary or survivor benefits to families of workers covered by the system. Many persons covered by the act are also entitled to medicare benefits.

Workers in approximately 9 out of 10 jobs are covered by social security, including household employees and the self-employed. (Although most Federal workers pay taxes for hospital insurance under the medicare program, they are covered by a separate retirement system. As of January 1, 1984, new Federal employees also are covered by social security.)

Social security is financed primarily through a payroll tax deducted from employees' earnings by employers, who match the contributions, and through social security taxes paid by the self-employed. In 1983, the payroll tax rate for employers and employees was 6.7 percent; in 1984, it will increase to 7 percent each. In 1984 only, a credit equal to 0.3 percent of covered earnings will effectively maintain the 6.7 percent rate for employees (but not for employers). The rate for self-employed persons was 9.35 percent in 1983 and in 1984 will go to the combined employee-employer rate of 14 percent (14.10 percent in 1985). For 1984 through 1989, credits against self-employment tax liability will reduce the effective tax rate self-employed people will pay. After 1989, the credits will be replaced with special provisions designed to treat the self-employed in much the same manner as employees. and employers are treated for social security and income tax purposes. The maximum amount of earnings taxed for social security purposes, called "the earnings base," increases from \$35,700 in 1983 to \$37,800 in 1984. It rises automatically in future years as earnings levels rise. Self-employed workers pay social security contributions based on their net earnings at the



same time they pay their Federal income taxes. The contributions are paid to the Internal Revenue Service, and placed in trust funds from which benefits are paid to those eligible. The contributions are not refundable.

A person who has 40 "quarters of coverage" (credit for 10 years of covered employment) is fully insured, which qualifies her or him for all benefits except disability. (Workers who reach age 62 before 1991 are fully insured with fewer quarters of coverage.) To receive credit for one quarter of coverage for social security benefits, a worker must earn a specified amount each year. In 1983, the amount was \$370, estimated to rise to \$390 in 1984. This amount may increase each year based on increases in average wages. A worker may earn a maximum of four quarters of coverage each year, usually without regard to when the income was earned. For example, a person could earn \$2,000 in 1 month, not work for the rest of the year, and receive credit for 4 quarters of coverage.

Disabled Workers. Workers under age 65 who are mentally or physically disabled and whose disability is expected to prevent them from working in any kind of substantial gainful activity for at least 12 months, or to result in death, may be eligible for monthly social security benefits. To be insured for disability benefits a worker must be fully insured and must have earned at least 5 years of work credit in the 10 years immediately before becoming disabled. (There are less strict requirements if a worker becomes disabled before age 31.) The amount of disability payment is generally computed the same as the retirement benefit at age 65. Benefits generally are payable after a waiting period of five full calendar months after the disability starts. Early application is advisable because the procedure for determining eligibility is a lengthy one, and back payments to those who delay in applying are limited to 12 months.

Auxiliary and Survivor Behefits. The spouse of a retired or disabled worker is entitled at age 65 to a benefit equal to 50 percent of the amount of the covered spouse's full benefit. (Actuarially reduced benefits are available beginning at age 62.) Other family members may also be entitled to a benefit equal to 50 percent of the covered worker's full benefit; these include children under age 18 and spouses, regardless of age, who are caring for children under age 16 who are receiving a benefit. However, there is a maximum amount that will be paid to each family. A divorced person can get benefits on a former spouse's earnings record when that spouse retires, becomes disabled, or dies, if the marriage lasted at least 10 years. Effective January 1985, a divorcee can get spouse benefits at age 62 if her ex-husband is eligible for benefits—whether or not he is actually receiving them—and they have been divorced for at least 2 years. Persons who are entitled to social security benefits on their own records, as well as benefits as an auxiliary or survivor, receive an amount equal to the higher benefit.

Dependent children of an insured parent who retires, is disabled, or dies



include: any unmarried children under age 18; unmarried children between 18 and 19 who are full-time elementary or secondary school students; and unmarried children age 18 or over who become disabled before age 22 and continue to be disabled. (Certain children who have been full-time post-secondary school students continuously since May 1982 are eligible to receive benefits until age 22 through a phaseout provision under which their benefits are reduced 25 percent each year after 1981.) Children can get benefits even if the other parent is still working.

A surviving spouse of a worker who was fully insured (including a divorced surviving spouse whose marriage to the worker lasted at least 10 years) may be entitled to benefits on the deceased worker's record. If the surviving spouse starts receiving benefits at age 65, the benefit generally is equal to 100 percent of the deceased spouse's full benefit amount. However, if the deceased spouse had retired before age 65 and received reduced benefits, the survivor's amount is limited to the amount that the deceased spouse would receive if still living, but not less than 82½ percent of the full amount. The benefit for the surviving spouse also includes any credit the deceased worker earned for continuing to work beyond age 65 without drawing benefits. Surviving spouses can elect to start drawing benefits as early as age 60, but if they do, such benefits are reduced, up to a maximum of 28½ percent, depending on how many months remain before their 65th birthday.

A disabled surviving spouse can start drawing benefits as early as age 50, provided the disability that prevents substantial gainful activity began no later than 7 years after the covered spouse died or after the end of entitlement to benefits as a surviving spouse caring for children under age 16. In such a case, the benefit is reduced for each month the widow is under age 60, so that if benefits are elected at age 50, they equal 50 percent of the deceased spouse's full benefit amount. Effective January 1984, benefits for disabled surviving spouses under age 60 increased to 71.5 percent of the deceased worker's full benefit amount.

In most cases, remarriage terminates the eligibility of a person under age 60 for benefits as a surviving spouse or a surviving divorced spouse. Remarriage after age 60 does not affect eligibility of a surviving spouse. Starting January 1984, benefits also can continue to a surviving divorced spouse who remarries after age 60, or to a disabled surviving divorced spouse who remarries after age 50. Surviving children and surviving spouses who are caring for children under age 16 can get benefits equal to 75 percent of the deceased worker's full benefit subject to the family maximum.

Retired and disabled workers who first become eligible after 1985 for both a social security benefit and a pension based in whole or in part on work not covered by social security will have their social security benefits figured under a different formula. This will result in a lower social security benefit to take account of their years of work outside of covered employment.



Social security benefits to which a person is entitled as a spouse or surviving spouse may be reduced by the amount of any Federal, State, or local pension payable to the survivor from her or his own work in public employment which was not covered by social security. Persons who meet both of the following requirements may not be affected by this offset provision which took effect on December 1, 1977: (1) they became eligible for such a public pension before December 1982, and (2) they would have been eligible for the social security spouse's benefit under the law as it was administered in January 1977. This provision exempting certain persons from the offset is under challenge in the courts, so persons affected should check with the social security office for more information. Even persons who do not meet the above criteria may be exempt from the offset if both of the following requirements are met: (1) they receive or are eligible to receive their Federal, State, or local government pension before July 1, 1983, and (2) they were receiving at least one-half support from their spouse. For persons who first become eligible to receive their Federal, State, or local government pensions after June 1983, only two-thirds of the amount of that pension will be counted under this offset provision.

How To Get Benefits. In order to receive social security benefits you must apply for them. The amount of the monthly benefit is determined at the time you apply at the local social security office. The amount is based on your average earnings over a period of years. Currently, you can receive full retirement benefits at age 65 and reduced benefits as early as age 62. But if you retire between age 62 and age 65, there is a permanent reduction up to a maximum of 20 percent in the amount of your benefits, based on the number of months you get retirement checks before you reach age 65. If you choose to work past age 65, you get a credit which is added to the amount of your monthly benefit payment.

If you continue to work after you start to receive social security benefits, \$1 in benefits will be withheld for each \$2 earned above a certain amount, depending on your age, until you reach age 70. In 1984, the estimated amount for persons age 65 and over is \$6,960 (up from \$6,600 in 1983) and for persons under age 65, \$5,160 (up from \$4,920 in 1983). Estimates for 1984 are based on preliminary data but are not expected to change.

Medicare. Medicare is another social security benefit. It is health insurance for people age 65 and over who are eligible for social security or railroad retirement benefits and for people at any age who have been eligible for 24 months or more to receive disability benefits under those programs. After 1982, Federal Government employees and certain of their family members may become eligible for medicare hospital insurance based on the worker's Federal employment. It is not necessary to retire at age 65 to have medicare



protection. Medicare consists of hospital insurance and medical insurance, which includes payments for physicians, home health care, and other services and supplies.

Current information about medicare coverage, premiums, and deductibles, as well as potential retirement benefits is available from local social security offices, listed in the telephone directory under "Social Security Administration."

#### **Pensions**

Many workers are covered by private pension plans which supplement their social security benefits in retirement. Although some plans are personal, the majority are sponsored by employers or unions, or jointly by employers and unions. Employer-sponsored plans may be financed either entirely by the employer, or by employers with employee contributions.

Pension plans generally have either defined benefits or defined contributions. In defined benefit plans the amount of the benefit is fixed, but not the amount of contribution. These plans usually gear benefits to years of service and earnings or a stated dollar amount. About 60 percent of all pension plan participants are covered by defined benefit plans. In defined contribution plans, the amount of contributions is fixed, but the amount of benefit is not. These plans usually involve profit sharing, stock bonus or money purchase arrangements where the employer contributes an agreed percentage of profits or wages to the worker's individual account. The eventual benefit is determined by the amount of total contributions and investment earnings in the years during which the employee is covered.

The Employee Retirement Income Security Act of 1974 protects the interest of workers and their beneficiaries who depend on benefits from employee pension and welfare plans. The law requires disclosure of plan provisions and financial information; establishes standards of conduct for trustees and administrators of welfare and pension plans; and sets up funding, participation, and vesting requirements for pension plans and an insurance system for certain defined benefit plans that terminate without enough money to pay benefits. The law prohibits discharging a worker in order to avoid paying a pension benefit. As a result of changes made by the Economic Recovery Tax Act of 1981, it also provides that any employed person may put aside a certain amount of income each year in a tax-free individual retirement account. ERISA does not require that employers establish pension plans, nor does it set benefit levels.

The Department of Labor and the Internal Revenue Service share the responsibility for administration of the law. The pension plan termination insurance program is administered by the Pension Benefit Guaranty Corporation.

Participation. With some exceptions, a pension plan that bases eligibility for participation on age and service cannot deny or postpone participation on those



grounds beyond the time the employee reaches age 25 and completes 1 year of service, or age 25 and 3 years of service if the plan provides full and immediate vesting. One year of service is defined as a 12-month period during which the employee has at least 1,000 hours of service, although there are exceptions for some industries. Employees cannot be denied participation in a defined contribution plan because they began employment late in life, but can be excluded from a defined benefit plan if they are within 5 years of the plan's normal retirement age.

Vesting. Accumulated benefits are "vested" when employees have nonforfeitable right to receive benefits at retirement, even if they should leave the job before retirement age. Benefits may be partially or fully vested.

Accumulated benefits from the employee's own contributions, if any, must be fully and immediately vested. In order to preserve an employee's right to accumulate benefits contributed by an employer if the employee leaves the job before retiring, ERISA requires that benefits be vested at least as fast as one of three approved schedules. Under any of the approved schedules, an employee must be entitled to at least 50 percent of accumulated benefits after 10 years of service, and to 100 percent after 15 years, regardless of age. Periods of service may be disregarded for vesting purposes under certain circumstances. ERISA has limited the circumstances in which interruption in employment results in the loss of pension benefits earned before the interruption. Plans cannot penalize participants for breaks in service that are shorter than 1 year. The effect of a break for more than 1 year depends on the type of plan, the vesting status of accrued benefits, and the number of years the break lasts, compared to the number of years of service that had been counted for purposes of vesting before the break occurred.

A worker can change jobs after having acquired a vested right to retirement benefits and have the benefits transferred from the pension funds of one employer to that of another, provided the plans allow for it and certain requirements are met. If a person receives a lump sum payout of vested benefits because of leaving before retirement or because the plan is terminated, current taxes can be avoided by depositing the funds in an individual retirement account (IRA). (For more information on IRA's, see the "Personal Plans" section.)

Survivor Protection. When a pension plan provides that a participant receives benefits through an annuity upon retirement (that is, an income for a specified period of time or for life), it must also provide for a joint and survivor annuity, unless the participant elects in writing to give it up. A joint and survivor annuity supports the survivor(s) in the event of death of either the husband or wife. The amount of the plan participant's annuity may be reduced to make a reasonable adjustment for providing the survivor annuity, but the amount of the survivor annuity must be at least one-half of the annuity paid to the participant while both were living.



If plan participants who are eligible for early retirement continue to work, the plan may require them to elect the survivor annuity in writing in order to provide this protection while working.

If the participant in a joint and survivor annuity plan dies before reaching the plan's normal retirement age (usually 65), ERISA does not require the plan to provide the surviving spouse with an annuity. To be eligible for a survivor's annuity, the surviving spouse and the participant must have been married to each other for at least 1 year, as of the date of the participant's death and the annuity starting date.

Right to Information. ERISA requires administrators of plans covered by the law to furnish participants and beneficiaries summary descriptions of what the plans provide and how they operate. The summary plan description must be written in a manner to be understood by the average participant and must be sufficiently accurate and comprehensive to reasonably advise the participant of rights and obligations.

Participants are entitled to receive a summary of the annual financial report and upon written request (but not more than once in a 12-month period) a statement indicating total benefits accumulated and the nonforfeitable benefits, if any, accumulated, or the earliest date on which the benefits will become nonforfeitable.

For more information about rights of pension plan participants under ERISA and about protection in the event of plan termination, contact the Labor-Management Services Administration of the U.S. Department of Labor and the Pension Benefit Guaranty Corporation. Addresses are listed in Appendix A.

#### Personal Plans "

Federal income tax laws encourage individuals to set up personal retirement plans by allowing tax advantages for plans established according to IRS regulations. Contributions to these plans, which are subject to specific legal requirements, may be deducted from income for tax purposes, and the plans and the income from them will be exempt from taxes until the money is drawn from the account. There are two types of personal plans—individual retirement accounts (IRA's) which any employed person may establish, and Keogh, or HR-10 plans, which are designed for self-employed persons and their employees.

Individual retirement accounts permit workers to deduct amounts put into special accounts from taxable income and to accumulate earnings on these amounts tax free. Taxes are paid when the funds are withdrawn, usually after retirement, when the individual is likely to be in a lower tax bracket. There is a penalty for withdrawing funds before age 59½.

The yearly amount that may be contributed to an IRA and deducted from taxable income is the lesser of \$2,000 or 100 percent, of earned income. An



employed person may also establish a spousal IRA to benefit a nonworking spouse. The spousal IRA may be in the form of one account with two subaccounts or two separate accounts. The yearly limit on a spousal IRA is \$2,250, which may be divided any way the working spouse indicates, as long as neither account has more than \$2,000. For example, if the maximum \$2,250 is put into a spousal IRA, it could be divided so the nonworking spouse receives \$2,000 and the working spouse receives \$250, or the reverse, or the money in the accounts could be split evenly. A divorced spouse who has been a homemaker may continue to contribute to an IRA account if the former working spouse established the account 5 years prior to the divorce and made contributions in 3 of the 5 preceding years. The limit on the unemployed divorced spouse's contributions for a year is the lesser of \$1,225 or the sum of the compensation and alimony includable in gross income.

Keogh or HR-10 plans permit self-employed individuals to put a portion of their earned income each year into a fund that can earn tax free income until it starts paying out at retirement. Employers who establish Keogh plans must also make equal contributions for those full-time employees who have 3 or more years of continuous service. The contributions for employees must equal the percentage of contribution made for the self-employed person, and the contributions must vest immediately.

Standards and regulations for both individual retirement accounts and Keogh plans are administered by the Internal Revenue Service. For information about these tax savings retirement plans, contact the nearest IRS office, listed in the telephone directory under "United States Government, Internal Revenue Service."



# **Appendix A**

# Sources of Assistance

#### FEDERAL AGENCIES

#### **National Offices**

U.S. Equal Employment Opportunity Commission Washington, D.C. 20507

(See also list of field offices following.)

Civil Rights Division

U.S. Department of Health and Human Services

Washington, D.C. 20201

Social Security Administration
U.S. Department of Health and Human
Services

Baltimore, Maryland 21235

Internal Revenue Service
U.S. Department of the Treasury
Washington, D.C. 20224

Office of Revenue Sharing U.S. Department of the Treasury Washington, D.C. 20226

Federal Trade Commission Washington, D.C. 20580

Pension Benefit Guaranty Corp. 2020 K Street, NW.

Washington, D.C. 20006

Labor-Management Services Administration

U.S. Department of Labor Washington, D.C. 20210

Occupational Safety and Health Administration U.S. Department of Labor Washington, D.C, 20210

Office of Federal Contract Compliance Programs Employment Standards Administration U.S. Department of Labor

Washington, D.C. 20210 (See also list of regional offices following.)

Office of Workers' Compensation Programs Employment Standards Administration U.S. Department of Labor Washington, D.C. 20210

Women's Bureau
Office of the Secretary
U.S. Department of Labor
Washington, D.C. 20210

Wage and Hour Division
Employment Standards Administration
U.S. Department of Labor
Washington, D.C. 20210
(See also list of field offices following.)

### Equal Employment Opportunity Commission (EEOC) Field Offices

**Albuquerque:** 505 Marquette, NW., Suite 1515, New Mexico 87101

Atlanta: 75 Piedmont Avenue, NE., 10th Floor, Georgia 30303

Birmingham: 2121 Eighth Avenue, North, Alabama 35203

Baltimore: 711 West 40th Street, Suite 210,



Maryland 21211

Boston: 150 Causeway Street, Suite 1000, Los Angeles: 3255 Wilshire Boulevard, 9th Massachusetts 02114 Floor, California 90010 Louisville: 600 Jefferson Street, Kentucky Buffalo: One West Genesee Street, Room 40202 · 320. New York 14202 Memphis: 1407 Union Avenue, Suite 502, Charlotte: 1301 East Morehead, North - Carolina 28204 Tennessee 38104 Miami: 300 Biscayne Boulevard Way, Suite Chicago: 536 South Clark Street, Room 414, Florida 33131 234, Illinois 60605 342 North Water Street, Cincinnati: 550 Main Street, Room 7019, Milwaukee: Room 612, Wisconsin 53202 Ohio 45202 Cleveland: 1363 Ontario Street, Room 602, Minneapolis: 110 South Fourth Street, Minnesota 55401 Ohio 44114 Nashville: 404 James Robertson Parkway, 1900 Pacific, 13th, Floor, Texas Dallas: Suite 1822, Tennessee 37219 75201 Newark: 744 Broad Street, Room 502, New Dayton: 200 West Second Street, Room Jersky 07102 🥌 608, Ohio 45402 New Orleans: 600 South Street, Louisiana Denver: 1513 Stout Street, 6th Floor, Colorado 80202 70130 New York: 90 Church Street, Room 1301, Detroit: 660 Woodward Avenue, Suite 600, **New York 10007** Michigan 48226 Norfolk: 200 Granby Mall, Room 412, El Paso: 2211 East Missouri, Room E-235, Virginia 23510 **Texas** 79903 Oakland: 1515 Clay Street, Room 640, Fresno: 1313 P Street, Suite 103, California California 94612 93721 Oklahoma City: 50 Penn Place, Suite 1430, Greensboro: 324 West Market Street. Oklahoma 73118 Room 132, North Carolina 27402 127 North Fourth Street. Philadelphia: Greenville: 1 North Laurens Street, Suite

Suite 200, Pennsylvania 19106 507, South Carolina 29602 Houston: 2320 LaBranch, Room 1101, Phoenix: 201 North Central Avenue, Suite 1450, Arizona 85073 Texas 77004 Pittsburgh: 1000 Liberty Avenue, Room Indianapolis: 46 East Ohio Street, Room

Raleigh: 414 Fayetteville Street, North Jackson: 100 West Capitol Street, Suite Carolina 27608 721, Mississippi 39201

Richmond: 400 North Eighth Street, Room Kansas City: 1150 Grand, 1st Floor, 6213, Virginia 23240 Little Rock: 700 West Capitol, Arkansas

2038A. Pennsylvania 15222

San Antonio: 727 East Durango, Suite B-601, Texas 78206

456, Indiana 46204

Missouri 64106

San Diego: 880 Front Street, California. 92188

San Francisco: 1390 Market Street, Suite 325, California 94102

San Jose: 84 West Santa Clara Avenue, Room 300. California 95113

Seattle: 710 Second Avenue, 7th Floor, Washington 98104

St. Louis: 625 North Euclid Street, Missouri 63108

**Tampa:** 700 Twiggs Street, Room 302, Florida 33602

Washington: 1717 H Street, NW., Suite 402, District of Columbia 20006

# Office of Federal Contract Compliance Programs (OFCCP) Regional and Area Offices

Addresses and telephone numbers for area offices are listed in the telephone directory under "United States Department of Labor."

Boston: U.S. Department of Labor, JFK Building, Room 1612-C, Government Center, Massachusetts 02203. Bridgeport, Hartford.

New York: U.S. Department of Labor, 1515 Broadway, Room 3308, New York 10036. Buffalo, Garden City, Newark, San Juan, Trenton.

Philadelphia: U.S. Department of Labor, Gateway Building, Room 1310, 3535 Market Street, Pennsylvania 19104. Baltimore, Pittsburgh, Richmond, Washington.

Atlanta: U.S. Department of Labor, 1371 Peachtree Street, NE., Room 111, Georgia 30309. Birmingham, Charlotte, Columbia, Jackson, Jacksonville, Louisville, Memphis, Miami, Nashville, Orlando, Raleigh.

Chicago: U.S. Department of Labor, New Federal Building, Room 3810, 230 South Dearborn Street, Illinois 60604. Cleveland, Columbus, Detroit, Gary, Grand Rapids, Indianapolis, Milwaukee, Minneapolis.

Dallas: U.S. Department of Labor, 555 Griffin Square Building, Room 505, Texas 75202. Albuquerque, Fl. Worth, Houston, Little Rock, New Orleans, San Antonio, Tulsa.

Kansas City: U.S. Department of Labor, Federal Office Building, Room 2011, 911 Walnut Street, Missouri 64106. St. Louis, Omaha.

Denver: U.S. Department of Labor, 1412 Federal Office Building, 1961 Stout Street, Colorado 80294. Salt Lake City.

San Francisco: U.S. Department of Labor, 450 Golden Gate Avenue, Room 11435, California 94102. Honolulu, Los Angeles, Oakland, Phoenix, Santa Ana, San Diego, San Jose, Van Nuys.

Seattle: U.S. Department of Labor, Federal Office Building, 909 First Avenue, Room 3038, Washington 98174, Anchorage, Portland.



#### Wage and Hour Division

Inquiries about laws administered by the Wage and Hour Division, U.S. Department of Labor, should be addressed to the nearest office. Consult the list below: Offices shown in italics are staffed by investigative personnel whose duties frequently require them to be away from the office. Telephone messages and requests for information may be left at these offices when investigators are not on duty at the office. Personal appointments may be made by either telephone or mail.

Alabama: Anniston, Birmingham, Cullman, Dothan, Florence, Gadsden, Huntsville; Mobile, Montgomery, Opelika, Tuscaloosa

Alaska: Anchorage

Arizona: Phoenix, Tucson

Arkansas: El Dorado, Fort Smith, Jonesboro, Little Rock, Pine Bluff

California: Fresno, Glendale, Laguna Niquel, Long Beach, Los Angeles, Modesto, Oakland, Oxnard, Sacramento, Salinas, San Bernardino, San Diego, San Francisco, San Jose, Santa Ana, Stockton

Colorado: Colorado Springs, Denver, Ft. Collins, Grand Junction, Rueblo

Connecticut: Andgeport, Hartford
Delaware: Dover, Wilmington

District of Columbia: Hyattsville (Md.)

Florida: Cocoa Beach, Daytona Beach, Fort Lauderdale, Fort Myers, Gainesville, Homestead, Jacksonville, Lakeland, Leesburg, Melbourne, Miami, Orlando, Panama Çity, Pensacola, St. Petersburg, Sarasota, Tallahassee, Tampa, West Palm Beach

Georgia: Albany, Atlanta, Augusta, Brunswick, Columbus, Gainesville, Macon, Rome, Savannah, Thomasville, Waycross

Hawaii: Honolulu

Idaho: Boise

Illinois: Belleville, Champaign, Chicago, Elgin, Gurnee, Peoria, Rockford, Rock Island, Springfield

Indiana: Anderson, Evansville, Fort Wayne, Gary, Indianapolis, Lafayette, Marion, New Albany, South Bend, Terre Haute

Iowa: Burlington, Cedar Rapids, Davenport, Des Moines, Sioux City

Kansas: Pittsburg, Topeka, Wichita

Kentucky: Ashland, Bowling Green, Covington, Lexington, Louisville, Owensboro, Pikeville

Louisiana: Alexandria, Baton Rouge, Lafayette, Lake Charles, Monkoe, New Orleans, Shreveport

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Maine: Bangor, Portland

Maryland: Baltimore, Hagerstown, Hyattsville, Salisbury

Massachusetts: Boston, Brockton, Spring-field

Michigan: Detroit, Escanaba, Flint, Grand Rapids, Kalamazoo, Lansing, Pontiac, Port Huron, Saginaw, Troy

**Minnesota:** Brainerd, Duluth, Mankato, Minneapolis

Mississippi: Biloxi, Columbus, Greenville, Greenwood, Hattiesburg, Jackson, Meridian, Tupelo



Missouri: Cape Girardeau, Jefferson City, Kansas City, St. Louis, Springfield

Montana: Billings, Great Falls, Missoula

Nebraska: Lincoln, Omaha

Nevada: Las Vegas, Reno

New Hampshire: Manchester

New Jersey: Atlantic City, Camden,

Newark, Paterson, Trenton

New Mexico: Albuquerque, Las Cruces,

Roswell

New York: Albany, Binghamton, Bronx,

Brooklyn, Buffalo, Hempstead, Middletown, New York, Poughkeepsie,

Rochester, Syracuse, Utica, White Plains
North Carolina: Asheville, Charlotte,

Durham, Fayetteville, Gastonia; Goldsboro, Greenville, Greensboro,

Goldsboro, Greenville, Greensboro, Hickory, New Bern, Rajeigh, Salisbury,

North Dakota: "Bismarck, Fargo,

Wilmington, Winston-Salem

Ohio: Akron, Cambridge, Canton, Cincinnati, Cleveland, Columbus, Dayton, Lima,

Mansfield, Middletown, Toledo, The Plains, Youngstown, Sandusky

Muskogee, Oklahoma City, Tulsa

Oregon: Eugene, Medford, Portland

Pennsylvania: Allentown, Altoona, Erie, Greensburg, Harrisburg, Indiana, Johnstown, Lancaster, McKeesport, Philadelphia, Pittsburgh, Reading,

Scranton, Uniontown, Wilkes Barre, Williamsport, York

Puerto Rico: Arecibo, Hato Rey, Mayaguez, Ponce

Rhode Island: Providence

South Carolina: Charleston, Columbia,

Florence, Greenville, Spartanburg

South Dakota: Rapid City, Sioux Falls

Tennessee: Chattanooga, Columbia, Cookeville, Jackson, Johnson City, Knoxville, Memphis, Nashville, Union City

Texas: Abilene, Amarillo, Austin, Beaumont, Brownsville, Brydn, Corpus Christi, Dallas, Fort Worth, Galveston, Harlingen,

Houston, Laredo, Longview, Lubbock, Lufkin, McAllen, San Angelo, San Antonio, Sherman, Texarkana, Tyler, Vic-

Utah: Ogden, Provo, Salt Lake City

Vermont: Burlington

toria, Waco, Wichita Falls

Virginia: Falls Church, Lynchburg, Norfolk, Richmond, Roanoke, Waynesboro, Winchester

Washington: Everett, Scattle, Spokane, Tacoma, Yakima

West Virginia: Beckley, Bridgeport, Charleston, Huntington, Parkersburg, Wheeling

Wisconsin: Eau Claire, Green Bay, La Crosse, Madison, Milwaukee, Oshkosh, Racine, Wausau

Wyoming: Casper



# Appendix B

#### STATE AGENCIES

### Labor Departments and Human Rights Commissions

Alabama: Department of Industrial Relations, Industrial Relations. Building, Montgomery, 36130.

Alaska: Department of Labor, P.O. Box 1149, Juneau, 99802. Alaska State Commission for Human Rights, 431 W. 7th Ave., Suite 105, Anchorage, 99501.

Arizona: Department of Labor, 1601 West Jefferson Street, P.O. Box 19070, Phoenix, 85007. Arizona Civil Rights Division, 1275 W. Washington, Phoenix, 85007.

Arkansas: Department of Labor, 1022 High Street, Little Rock, 72202.

California: Department of Industrial Relations, 525 Golden Gate Avenue, P.O. Box 603, San Francisco, 94101. Department of Fair Employment and Housing, 1201 I Street, Sacramento, 95814.

Colorado: Department of Labor and Employment, 251 East 12th Avenue, Denver, 80203. Colorado Civil Rights Commission, State Şervices Building, 1525 Sherman Street, Denver, 80203.

Connecticut: State Board of Labor Relations, 200 Folly Brook Boulevard, Wethersfield, 06109. Commission on Human Rights and Opportunities, 90 Washington Street, Hartford, 06106.

Delaware: Department of Labor and Industrial Relations, 820 N. French Street, Wilmington, 19801. (Includés Anti-Discrimination Section.)

**District of Columbia:** D.C. Department of .Employment Services, 500 C Street, NW.,

Washington, D.C. 20001. Commission on Human Rights, District Building, Washington, D.C. 20004.

ployment Security, Berkeley Building, 2590 Executive Center Circle East, Tallahassee, 32301. Commission on Human Relations, Montgomery Building, 2562 Executive Center Circle East, Tallahassee, 32301.

Florida: Department of Labor and Em-

Georgia: Department of Labor, State Labor Building, 254 Washington Street, SW., Atlanta, 30334.

Guam: Department of Labor, Government of Guam, Box 23548, GMF, Guam, M.I. 96921.

Hawaii: Department of Labor and Industrial Relations, 830 Punchbowl Street, Honolulu, 96813.

Idaho: Department of Labor and Industrial Services, Industrial Administration Building, 317 Main Street, Boise, 83720. Commission on Haman Rights,

Statehouse, Boise, 83720.

Illinois: Department of Labor, Alzina Building, 100 North First Street, Springfield, 62706. Department of Human

Rights, 32 West Randolph Street, Chicago, 60601.

Indiana: Division of Labor, Room 1013, Indiana State Office Building, 100 N. Senate Avenue, Indianapolis, 46204. Civil Rights Commission, 311 West Washington Street, Indianapolis, 46204.

lowa: Bureau of Labor, 307 East 7th Street, Des Moines, 50319. Civil Rights Commission, 8th Floor, Colony Building, 507 Tenth Street, Des Moines, 50319.

Kansas: Department of Human Resources, Division of Labor Management and Labor Standards, 512 West 6th Street, Topeka, 66603. Commission on Civil Rights, 535 Kansas Avenue, 5th Floor, Topeka, 66603.

Kentucky: Department of Labor, U.S. 127 South, Frankfort, 40601. Commission on Human Rights, 823 Capital Plaza Tower, Frankfort, 40601.

Louisiana: Department of Labor, 1045 Natural Resources Building, P.O. Box, 44094, Baton Rouge, 70804.

Maine: Bureau of Labor Standards, 7th Floor, State Office Building, Augusta, 04333. Human Rights Commission, State House—Station 51, Augusta, 04333.

Maryland: Division of Labor and Industry, 203 East Baltimore Street, Baltimore, 21202. Commission on Human Relations, 20 East Franklin Street, Baltimore, 21202.

Massachusetts: Department of Labor and Industries, State Office Building, 100 Cambridge Street, Boston, 02202. Commission Against Discrimination, I Ashburton Place, Suite 601, Boston, 02108.

Michigan: Department of Labor, Leonard Plaza Building, 309 N. Washington, P.O. Box 30015, Lansing, 48909. Department of Civil Rights, Billie Farnum Building, 125 W. Allegan Street, Lansing, 48913.

Minnesota: Department of Labor and Industry, 444 Lafayette Road, St. Paul, 55101. Department of Human Rights, 5th Floor Bremer Tower, 7th Place and Minnesota Street, St. Paul, 55101.

Mississippi: Workmen's Compensation Commission, Walter Sillers State Office Building, P.O. Box 987, Jackson, 39205. Missouri: Department of Labor and Industrial Relations, 1904 Missouri: Boulevard, P.O. Box 599, Jefferson City, 65102. Commission on Human Rights, 204 Metro Drive, Jefferson City, 65102.

Montana: Department of Labor and Industry, P.O. Box 1728, Helena, 59624. Human Rights Commission, Cogswell Building, Helena, 59620.

Nebraska: Department of Labor, 550 S. 16th Street, Box 94600, State House Station, Lincoln, 68509. Equal Opportunity Commission, 301 Centennial Mall, South, P.O. Box 94934, Lincoln, 68509-4934.

Nevada: Department of Industrial Relations, 1390 South Curry, Carson City, 89710. Equal Rights Commission, 1515 E. Tropicana, Las Vegas, 89158.

New Hampshire: Department of Labor, 19 Pillsbury Street, Concord, 03301. Commission for Human Rights, 61 South Spring Street, Concord, 03301.

New Jersey: Department of Labor, P.O. Box CN 110, Trenton, 08625. Division on Civil Rights, 1100 Raymond Boulevard, Newark, 07102.

New Mexico: State Labor and Industrial Commission, 1596 Pacheco, Santa Fe, 87501. Human Rights Commission, 303 Bataan Memorial Building, Santa Fe, 87503.

New York: Department of Labor, State Campus, Albany, 12240. Division of Human Rights, Two World Trade Center, New York City, 10047.

North Carolina: Department of Labor, Labor Building, 4 W. Edenton Street, Raleigh, 27601.

North Dakota: Department of Labor, State Capitol, Bismarck, 58505.



Ohio: Department of Industrial Relations, 2323 W. 5th Avenue, Columbus, 43216. Civil Rights Commission, 220 Parsons Avenue, Columbus, 43215.

Capitol Building, Suite 118, Oklahoma City, 73105. Human Rights Commission, Room G11, Jim Thorpe Building, P.O. Box 52945, Oklahoma City, 73152.

Oregon: Bureau of Labor and Industries, State Office Building, 1400 SW. Fifth Avenue, Portland, 97201. (Includes Civil Rights Division.)

Pennsylvania: Department of Labor and Industry, 1700 Labor and Industry, Building, Harrisburg, 17120. Human Relations Commission, 101 South Second Street, Suite 300, P.O. (Box 3145, Harrisburg, 17105.

Puerto Rico: Department of Labor, 505 Munoz Rivera Avenue, Hato Rey, 00918. (Includes Ahti-Discrimination Unit.)

Rhode Island: Department of Labor, 220 Elmwood Avenue, Providence, 02907. Commission for Human Rights, 334 Westminster Mall, Providence, 02903.

South Carolina: Department of Labor, 3600 Forest Drive, P.O. Box 11329, Columbia, 29211. Human Affairs Conumission, Post Office Drawer 11300, Columbia, 29211.

South Dakota: Department of Labor, Capitol Complex, 700 Illinois North, Pierre, 57501. Commission on Human Rights, State Capitol Building, Pierre, 57501.

Tennessee: Department of Labor, 501 Union Building, Nashville, 37219. Commission for Human Development, 208 Tennessee Building, 535 Church Street, Nashville, 37219.

Texas: Department of Labor and Standards, P.O. Box 12157, Capitol Station, Austin, 78711.

Utah: Industrial Commission, 160 East 300 South, P.O. Box 5800, Salt Lake City, 84110-5800. Anti-Discrimination Division, 160 East 300 South, P.O. Box

5800, Salt Lake City, 84111-5800.

Vermont: Department of Labor and Industry, State Office Building, Montpelier, 05602.

Virginia: Department of Labor and Industry, 205 N. 4th Street, P.O. Box 12064, Richmond, 23241.

Virgin Islands: Department of Labor, P.O. Box 890, Christiansted, Şt. Croix, 00820.

Washington: Department of Labor and Industries, General Administration Building, Olympia, 98504. Human Rights Commission, 402 Evergreen Plaza Building, FJ-41, Olympia, 98504.

West Virginia: Department of Labor, Capitol Complex, 1900 Washington Street, East, Charleston, 25305. Human Rights Commission, 215 Professional Building, 1036 Quarrier Street, Charleston, 25301.

Wisconsin: Department of Industry, Labor and Human Relations, 201 East Washington Avenue, P.O. Box 7946, Madison, 53707. Equal Rights Division, P.O. Box 7903, Madison, 53707.

Wyoming: Department of Labor and Statistics, Hathaway Building, Cheyenne, 82002. Fair Employment Practices Commission, Hathaway Building, Cheyenne, 82002.



# Appendix C

# SAMPLE COMPLAINT FORMS

	Form Apocaved Budget Bureau No. 44:80304
U.S. DEPARTMENT OF LABOR EMPLOYMENT STANDARDS ADMINISTRATION WAGE AND HOUR DIVISION	EMPLOYMENT INFORMATION FORM
This report is authorized by Saction 11 of the Fair Labor Standards this information is necessary for the Division to schedule any compil maximum extent possible under existing law.	Act, While you are not required to respond, submission of since action. Your identity will be kept confidential to the
1. PERSON SUBMITTIN	G INFORMATION
A. Name (Print first name, middle initial, and last name)	B. Date
Mr. Miss Mrs.	C. Telephone number: (Or No. where you
Ms. D. Address: (Number, Street, Apt. No.)	can be reached)
(City, County, State, ZIP Code)	,
C. Check one of those boxes  Present employee  of establishment  Former employee  of establishment	Other(Specify relative, union, etc)
2. ESTABLISHMENT	INFORMATION .
Name of establishment	B. Telephone Number
C. Address of establishment; (Number, Street)	
(City, County, State, ZIP Code)	, , ,
E. Does the fitm have  If "Yes", name one	branches? Ves No Don't know
Nature of establishment's business: (For example; school, drugs, manufactures stoves, coal mine, construction, trucking, truck	
3. If the establishment has a Federal Government or federally	assisted contract, check the appropriate box(es).
Furnishes Foods Furnishes services .	Performs construction
Does establishment ship goods to or receive goods from oth     Yes No Don't know	er States?
3. EMPLOYMENT IN  (Complete A, B, C, D, E, E F If present ar former emple  L. Period employed (month, year)  B. Date	
From:	, 1
To: (If attill there, state present) Mon	th Day:Year
Give your job title and describe briefly the kind of work you	do
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#### NOTICE OF NON-RETALIATION REQUIREMENT

Section 704(s) of the Civil Rights Act of 1964, as amended, states:

It shall be an unlawful employment practice for an employer to discriminate against any of his employees or applicants for employment, for an employment agency to discriminate against any individual, or for a habor organization to discriminate against any member thereof or applicant for membership because he has opposed any practice made an unlawful employment practice by this title, or because he has made a charge, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing under this title.

(Persons filing charges of employment discrimination are advised of this Non-Retaliation Requirement and are instructed to notify the Equal Employment Opportually Commission if any attempt at retaliation is made.

#### PRIVACY ACT STATEMENT

(This form is covered by the Privacy Act of 1974, Public Law 93:579, Authority for requesting and uses of personal data are given below.)

- 1. FORM NUMBER/TITLE/DATE EBOC Form 5C, Charge of Discrimination, Merch 79.
- 2 AUTHORITY 42 USC3000 8(b)
- 3 PRINCIPAL PURPOSE(S) The purpose of the charge, whether recorded initially on Form 5Cor abstracted from a letter, is to invoke the Commission's jurisdiction.
- 4. ROUTINE USES. Information provided on this form will be used by Commission employees to determine the existence of facts relevant to a decision as to whether the Commission has jurisdiction over potential charges, and to provide such precharge filing counseling as is appropriate.

er uses may include the following: (1) to conduct compliance reviews with State, local and Federal agencies, such as the Office of Federal Contract Compliance Programs, Department of Justice, Department of Labor, and other Federal agencies se by he appropriate or necessary to carrying out the Commission's functions: disclosure to State and local agencies administering State or local fair employst practices lews; (3) disclosure to the following person(s) in contemplation of ea ection with Title VII litigation: (a) charging parties and their atterneys; (b) aggrieved persons in cases involving Con ner charges and their attorneys; (c) persons or organizations filing on behalf of an aggrieved person, provided that the aggrieved person has given written sutherization to the person who filed on his or her behalf to set as the aggrieved person's agent for this purpose, and their st-torneys; (d) employees of Commission-funded groups, such as the Maxican-American Legal Defense and Education Fund and and Lawyer's Committee for Civil Rights under Law for the purpose of reviewing information in case files to the purpose of the control of th the appropriateness of referral to private attorneys as a service to charging parties, provided that the Commission-funded group is reviewing this inform tion at your request; (s) respondents and their attorneys, provided that you have filed suit under Title VII against that respondent; and (f) persons who have filed, or are contemplating filing a Title VIS suit against the same respondent you have named in your charge, provided that information about you and your charge is rele vanished material to that person's case; (4) disclosure of the status of the processing of a charge of employment discrimination may be made to a Congressional office from the record of an individual in response to an inquiry from the Congressional of fice made at the request of that individual.

5. Charges must be in writing and identify the parties and action or policy complained of. Failure to comply may result in the Commission not accepting the charge. Charges must be sworn to or affirmed but may be cured later by amendment. It is not mandatory that this form be used to provide the requested information.



CHARGE OF DISCRIBINATION  CHARGE OF DISCRIBI			<del></del>	(PLEASE)	PRINT OR TYPE)				
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### U.S. DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE-NATIONAL INSTITUTE FOR OCCUPATIONAL SAFETY AND HEALTH

# REQUEST FOR HEALTH HAZARD EVALUATION

ame of Et	stablishment Where Substance(s) Exists
· ·	StreetTelephone
idress	City State Zip Code
What Pro	oduct or Service does the Establishment Produce?
,	
Specify	the particular building or worksite where the substance(s) is located, including add
Specify	the name, title, and phone number of the employer's agent(s) in charge.
Describe	briefly the substance(s) which exists by completing the following:
	ation of Toxic Substance(s)
Trade N	ame(s) (If Applicable) Chemical Name(s)
1,	
Manufac	turer(s)
of the in	material have a warning label?YesNo. If yes; attach copy of label or a contained on the label.
Physical	Form of Substance(s):  Dust Gas Liquid Mist Other
	you exposed? Breathing Swallowing Skin Contact
Number	of People Exposed Length of Exposure (Hours/Day)
Occupati	ons of Exposed Employees
	space below describe further the nature of the conditions or circumstances w





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6.	(a) To your knowledge has this substance been of		
	agency? (b) If so, give the name a	and address of each.	
	. ,		
		`	
	(c) and, the approximate date it was so considered	4	
7	(a) is a similar request currently being filed with o		by any other Govern-
• •		_	
	ment (State or Federal) agency? (b) If	so, give the name and	d address of each
	`	<del></del>	
8.	Requester — (Employees of State, Local or Federal The undersigned Requester believes that a substaplace of employment may have potentially toxic e	ance (or substances)	normally found in the atlens used or found.
	Signature	v	
	Typed or Printed Name	Phone: Home	·- <u>-</u>
	Address Street	Rusines	<b>I</b>
	Address (*City State	Zip Coo	le
_	<del></del>		
	Check One:		
	☐ I am an Authorized Representative of, or an	officer of the organiz	ration representing the
	employees for purposes of collective bargs	aining. State the nam	e and address of your
	organization.	<del></del>	· · · · · · · · · · · · · · · · · · ·
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	I am an employee of the employer and an employees in the workplace where the sub	n Authorized Represe estance is normally fo	ntstive of two or more
	authorizing employees below:		
	Name	Phon	•
	Name	Phon	
	☐ I am one of three or less emptoyees in the found.	workplace where the	substance is normally
	Please indicate your desire: [] I do not want my na	ame revealed to the en	nployer.
	☐ My name may be re	evealed to the employe	er:
Sectorial particular p	inthority:  iction 20(s)(6) of the Occupational Safety and Heriowa: The Secretary of Health, Education, and Welfquest by any employer or authorized representative rticularity the grounds on which the request is may the place of employment has potentially toxic effect of shall submit such determination both to employeble. If the Secretary of Health, Education, and Welfard ity toxic at the concentrations in which it is used or batance is not covered by an occupational safety or the Secretary of Health, Education, and Welfard shall secretary of Labor, together with all pertinent critical contents.	are shall determit of employees, specially whether any substitute in such concentrations and affected employees that are tound in a place of a health standard promit immediately submit	ine following a written- lying with reasonable stance normally found; lone as used or found; bysees as soon as pos- ly substance is poten- imployment, and such nulgated under section
	⁴.		further information: bhone: AC 513-684-2176
	Send the completed form to:		PHONE TO VIO BUT ETTO
•	National Institute for Occupation Hazard Evaluation and Technical 4676 Columbia Parkway Cincinnati, Ohio 45226		

